

ABSTRACT OF THE DISCLOSURE

There is provided an insurance claim processing system. An agent converts a data point from a first format into a uniform format. The data point represents
5 data from an insurance claim. A collector receives the data point in the uniform format and sends the data point to a data store. The data point is a member of a plurality of data points in the uniform format in the data store. An analyzer retrieves the plurality of data points from the data store and produces a metric from the plurality of data points.